



IBS-Group Quality, Health, Safety and Environmental Policy

The IBS-Group recognizes and promotes Quality as a core organizational value and as a key factor for success in its business strategy.

At IBS Quality means:

1. Delivering to IBS Clients advice, knowledge, assistance, products and services that meet their stated requirements first time every time.
2. A thorough and systematic companywide commitment to maintaining sustainable, error free and safe work processes (zero defects and zero accidents) in healthy work environments (zero hazards).
3. Ensuring all IBS staff are aware of their responsibility in promoting and implementing Quality and Continuous Improvement at IBS.
4. Involving Suppliers and Clients in Quality at IBS to extend the reach of the IBS Quality System and enhance Quality results for all.
5. Continuous improvement of all core work processes, Supplier support and Client deliverables.
6. Seeking out and introducing innovative work practices, methods, technologies, materials and equipment that help promote Quality at IBS.
7. Using responsible and ethical business practices at IBS that contribute to a better business, environment and community.

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